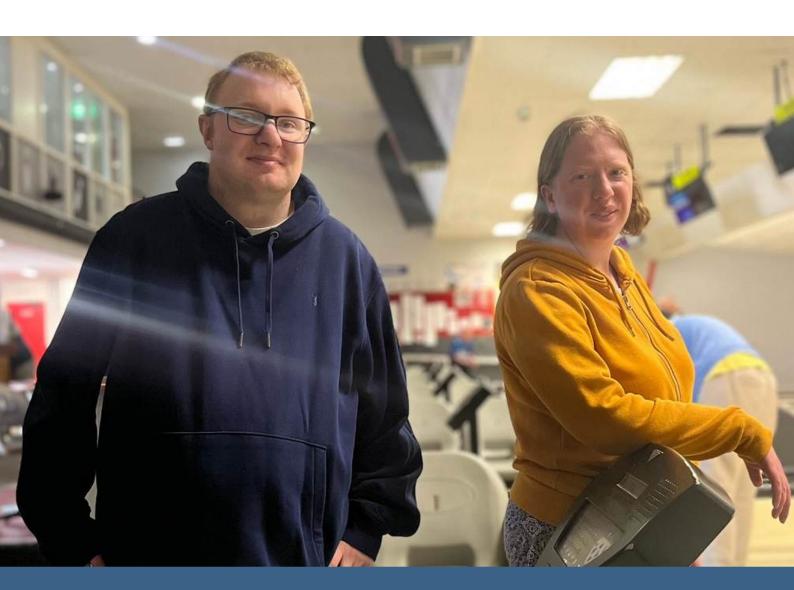


Special Needs Objective Outreach Project



Annual

Impact
Report
2023/4



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Accepted for who and

how we are

Introduction

Hello and welcome to SNOOP, a charity set up by parents of young people with SEND and run by people with lived experience and passion for making a difference to the lives of children and adults with disabilities and their parents and carers.

As a charity we have 24 years of working in the voluntary sector and in the learning disability field and we have seen and experienced many changes. We see change as opportunity and we are now working to futureproof the ways we operate to improve our charity's sustainability longer term. These are challenging times for everyone and so it is increasingly important that as a charity, we continue to adapt and develop in ways that are needed most by those we support. It is important that we build on our professional reputation for our skills, knowledge and wealth of experience but the most important people at SNOOP are our children and adults with disabilities, their parents/carers and our staff. They are why we started, why we do what we do and what drives us forward to continue to work to improve the life opportunities for all of those we support and employ. Thank you, to all of you, past, present and future. Without you, SNOOP wouldn't be what it is today, nor could we deliver our exciting plans for our future.

Kind regards

Carol Beardmore - CED SNOOP/Tadpoles Nursery



Our vision

SNOOP's vision is for a society where people with learning disabilities and their parent/carers feel valued, supported and enabled to have a good life with the same chances and opportunities as any other person.

Our mission

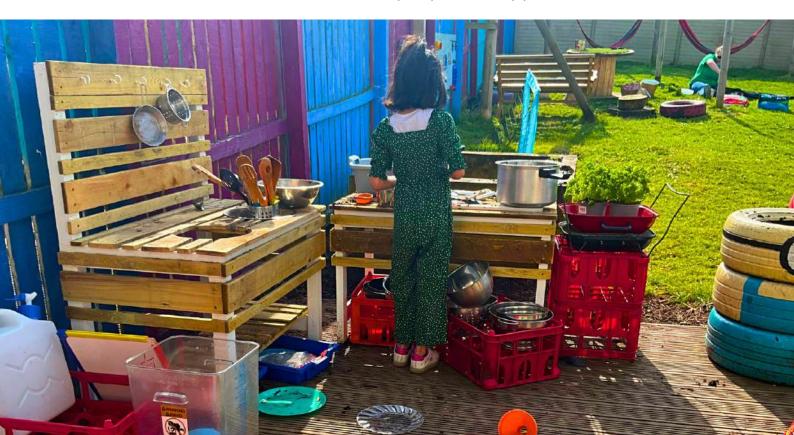
SNOOP's mission is to give personalised support to young people with learning disabilities and their parent/carers by-

Providing a wide range of services to meet individual needs

Providing practical support and solutions to parent/carers

Sharing knowledge and experience with families

Working in partnership to create opportunities which make a positive difference to the lives of those people we support



2023 Impact summary

134

Families supported



741

Total number of sessions delivered across all services



7770

Number of hours of care and support offered across all services



50

weeks of delivery



Young adults

201

sessions



Carers breaks provided within the adult service

13,939

Children's after school

183

Sessions

Children's holiday playscheme

58

Sessions across 12 weeks

Tadpoles Nursery

185

Sessions

1425

Hours of early education



Number of children who have accessed Short Breaks

15

Total number of Short Breaks provided

622





Parent-carer coffee mornings

3

Youth Club sessions

39

Thursday Social sessions

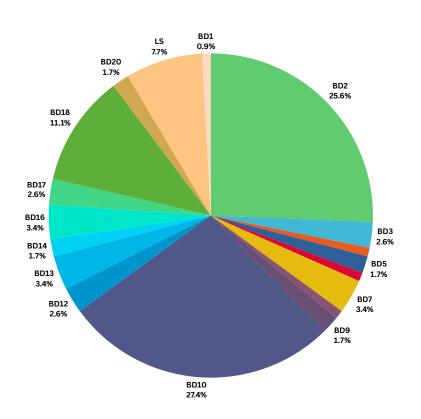
38

Preparation for adulthood sessions

37

2023 Impact summary

Postcodes of people accessing our services

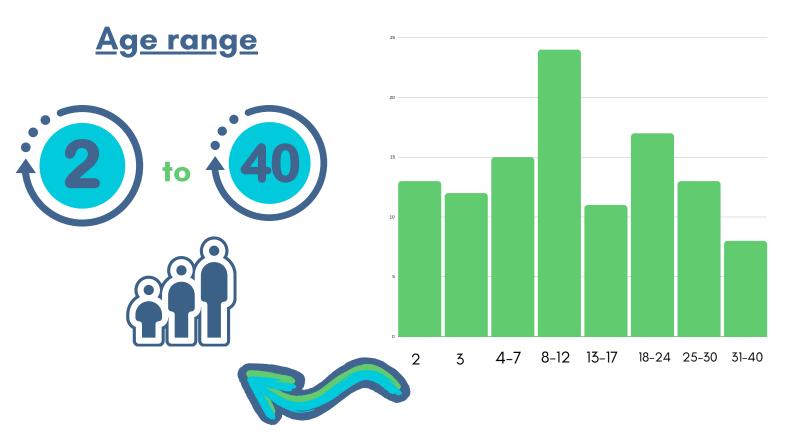




Male female split







Staff team







New job roles created as part of the 2023 restructure

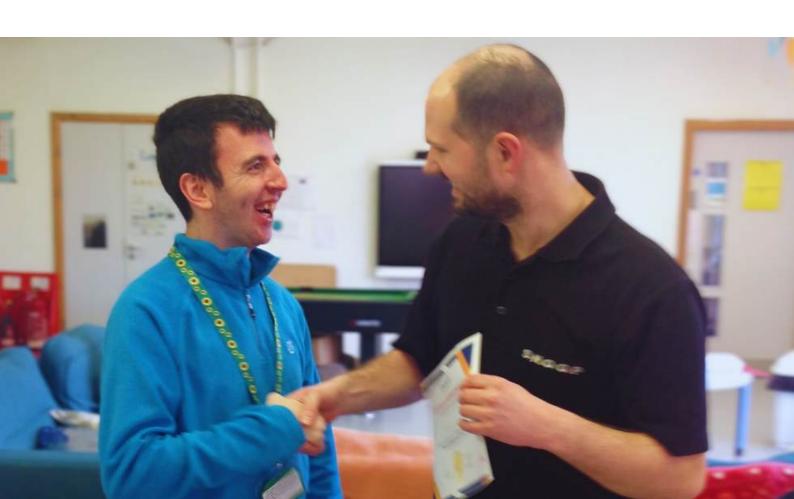




Safeguarding team re-structure



Individual training courses accessed





Our 2023 Journey



SNOOP Christmas Fair which raised

£557



"OMG this place is a god send, it means I can still work and earn money and know my son is safe"

Amelia's story

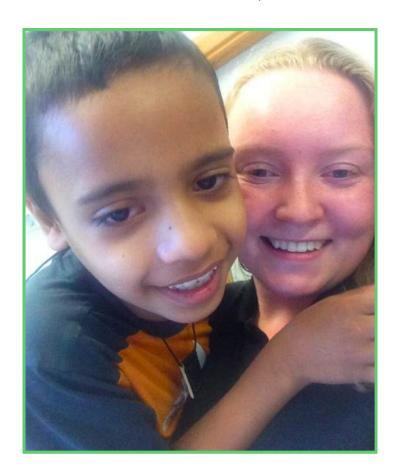
A little bit about Amelia....

My name is Amelia and I have been working at SNOOP for five years! I love arts and crafts, reading and music.

Before I worked at SNOOP I used to attend with my brothers. I always loved it. The staff were nice, we would do activities and play games and I could have some quiet time to read and chill if I wanted.

SNOOP has always been somewhere that I could be myself without judgement. Both attending and working here has improved my social skills, independence and confidence, both in myself and what I do.

One of my brothers continues to attend SNOOP. He always looks forward to it and will constantly ask about it in the days leading up to it. SNOOP is a great place for him to socialise with other young adults with plenty of support from staff, it gives him independence from home and allows our mum to have some respite.





Why I chose to work at SNOOP....

I chose to work at SNOOP because of the supportive and encouraging environment. It was something that I knew I would enjoy doing and provided flexible working hours especially around college and university.

I graduated from university last year and SNOOP has been brilliant, giving me the opportunity to work when I came home for the holidays.

I did Film Production at Uni, and now that I have finished I have been looking at other jobs. The staff at SNOOP have all been very encouraging and I feel very supported in this transition from one chapter in my life to another-I know that wherever I want to go next, I'll be going with all the confidence, transferable skills and positivity that I have developed in my time here.

I love to crochet, and one thing I like to do is crochet things that SNOOP can sell to raise money. I will also sometimes do arts and crafts with the young adults. It is really nice to be able to share the things I like with other people, especially knowing that supports SNOOP and the people who attend.

Amelia



"SNOOP is unique, no one else offers the standards of care that you provide"

2023 overview



Key services

- Young Adults Service
- Childrens Service and Playscheme
- Tadpoles Nursery
- Preparation for Adulthood
- Youth club
- Parent-Carer support





Key outcomes

- Children and young people will make and maintain friendships/have positive relationships and feel loved and cared for.
- Children and young people's confidence will increase, they will have aspirations for the future and feel a sense of purpose.
- Children and young people will show an increased ability to communicate choices, will feel part of a community and feel able to have a voice within society/their community.
- Children and young people will show improved emotional and physical health.



Parent-carer outcomes

- Parents and carers will feel more supported, they will have positive relationships with us and circles of support.
- Parents and carers will feel more positive about the future. They will feel confident that their child or young person is working towards their aspirations.
- Parents and carers will feel listened to and valued because of their knowledge and lived experience.
- Parents and carers will feel improved emotional health.

Outcome 1 Indicator 1

Children and young adults appear happy to come to the service and greet staff/peers positively.

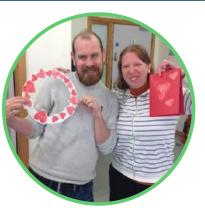
She loves it and can't wait to come. She has made friends there



My friends at SNOOP make me happy, they are special



My son loves it here and adores the staff. Everyone is happy to help and listen and are very knowledgeable. I'm so happy he has a place here 🌘 🗬



SNOOP is my daughters | • main social outlet

Outcome 1 Indicator 2

Children and young people show signs of positive interaction and friendships with peers.

100%

Children and Young Adults say that at SNOOP they have friends and people care about them

"He has made lots of friends. Before coming to SNOOP he only spoke to people if they spoke to him. Now he will happily start a conversation"

He is happy to play along side other children's and that's massive for him



Staff help me to make friends and interact



Her social interaction has improved dramatically since starting nursery 🖣 🦣

Outcome 1 Indicator 3

Child and young people have trusted relationships with staff and peers who they will share stories and feelings with.

Of parent-carers say they believe the person they care for has friendships and positive relationships at SNOOP

"I Could not wish for better people looking after my son"



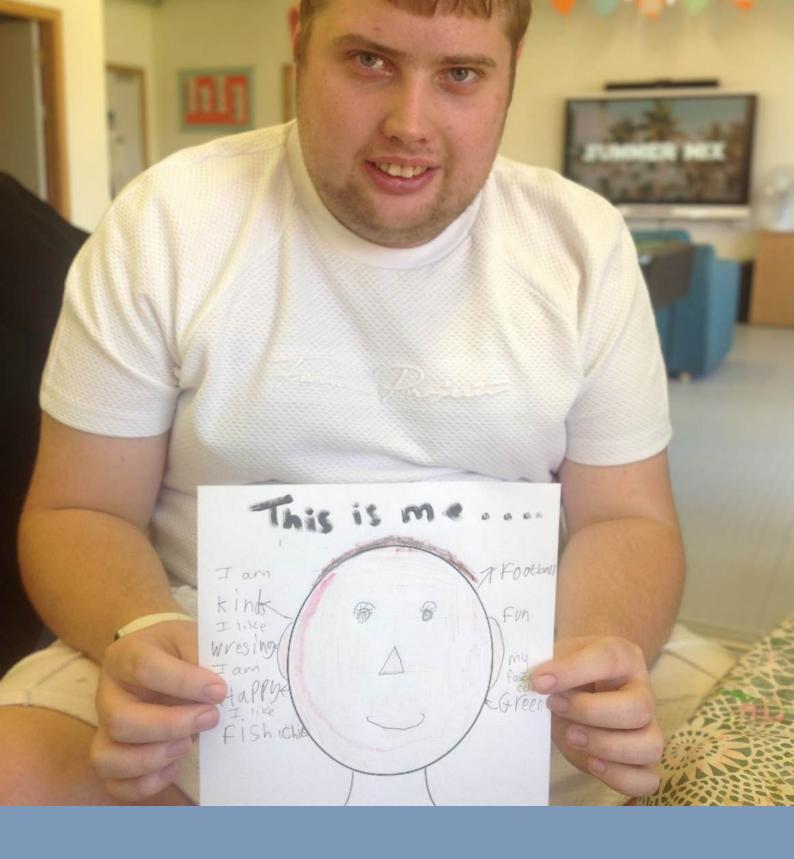
Everyone is amazing and friendly, fab little nursery



The staff are important to me 99



I can share my feelings with staff, like what has happened at school



"My son has become a totally different person from being withdrawn and angry and relying on an adult. Now he is out-going, able to express his feelings and independent. He would not be where he is today without the help of SNOOP"

Outcome 2 Indicator I

Children and young people show their willingness to come to SNOOP and engage

"Both my children access SNOOP and they love it"

Of the children and 100% young adults said they look forward to each day they attend SNOOP

"She knows what days she goes and looks forward to those days. She loves the staff and is happy and safe"

Our young person feels attached to the service as he really enjoys attending and meeting friends and we feel he is developing really well

He looks forward to SNOOP, he knows which days he goes, he has a bag for

Outcome 2 Indicator 2

Children and Young people have aspirations for the future

Young Adults have completed ASDAN modules this year

100%

Of the children and young adults say that they can be independent at SNOOP/do things without help

Question- what do you imagine your future to be like?

- I will be happy
- I will still be working and coming to SNOOP
- When I grow up I want to drive a tractor and have animals
- I will do more ASDAN
- I want to see what the worlds about
- I want to travel, maybe to Tenerife or Benidorm

"He has progressed leaps and bounds!"

Outcome 2 Indicator 3

Children and young people engage in a range of new experiences and opportunities

Q) What new things have you enjoyed this year?

- Playing Uno
- Healthy eating
- Making a rainbow
- Yoga
- Our herb garden
- Making a pirate ship

of parent-carers say their child/young person's confidence has improved

"I see his progress, I feel confident about him going to school now"



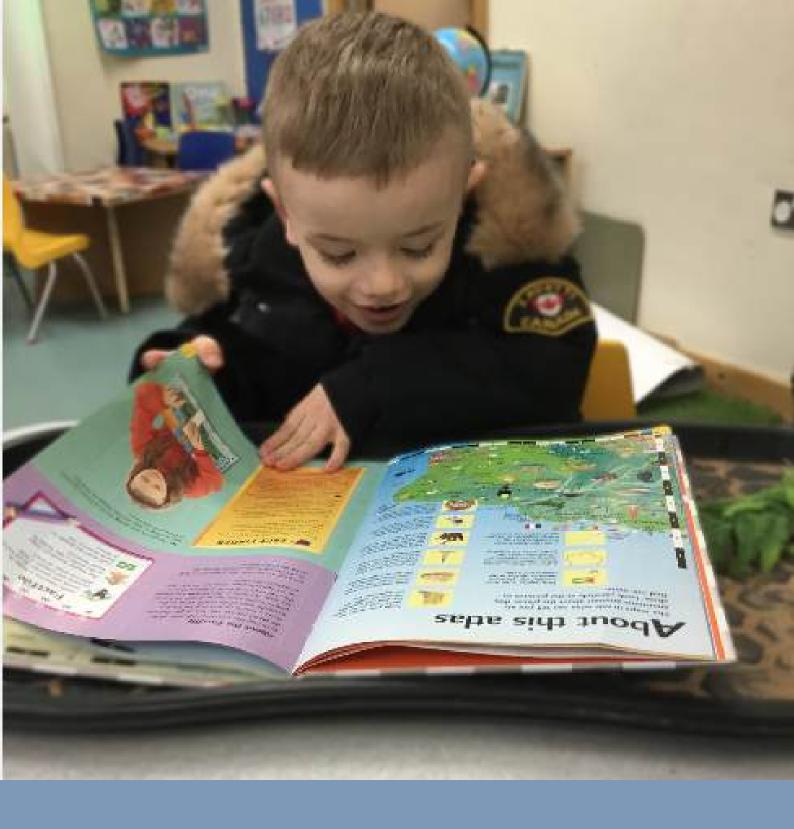
of the young adults agree they can work on their life and independence skills at SNOOP

He is 100% more confident and independent



Nursery is helping my son develop well





"His confidence has improved massively, we feel very supported, everything is perfect here, you're a life-saver"

Outcome 3 Indicator I

"Staff care and take the time to listen and understand my daughter"

Staff have good knowledge of individual CYP and understand what is important to them. CYP know what they value, they know their rights and can express their views

" If we know what is important to the children and young people and what they value we can tailor our support to meet their needs and help make their days better"

"SNOOP finds a wide range of activities to suit everyone"





Person centred plan work example

Outcome 3 Indicator 2

"The Christmas present you gave him was one of the best he has had, he spent most of Christmas with them. They went everywhere with him"

The children initiate their own activities, chose what and who they play with and the young adults co-design their activities and service

Children and Young Adults said they feel at SNOOP said they feel at SNOO they have a way to tell people what they want and can make choices

"Staff ask me how I want my day to be like"



66 Staff attitudes are brilliant 99





Coming to SNOOP is the highlight of her week. It provides a safe environment where she can just be herself

Outcome 3 Indicator 3

The children and young people feel accepted for who and how they are



Can you be yourself at SNOOP?-"Heck yes!"

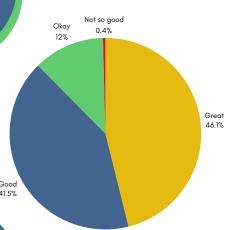
Hacceptedforwhoandhowweare





"I don't think I could ever express how grateful we are to you all for everything you do . I'm not sure where we would be without you" Outcome 4 Indicator I

Children and young people can find their 'happy place' they are less anxious, more optimistic



Everyday the young adults use a feelings thermometer to mark down how they feel. This chart shows the results over a 7 week period



Outcome 4
Indicator 2

Children and young people feel good about themselves. They are more resilient, open to try new things and problem solve



Holding a snake for the first time!



Feeling happy!



Learning to use tools

Children and Young Adults survey-Q) How do you see yourself?

Lucky Pretty clever
patient friendlyhelpful
fantastic kind good joyful
calm funnyhappy cool
friend Chatty inspiring
happy wonderful
independent lazy
Sociable

Outcome 4
Indicator 3

Children engage in a range of physical activities

78%

Of parent-carers said they had seen an improvement in their child's physical and emotional health

Average number of steps taken by the young adults on their daily walk- 2000

Average number of steps taken by the children in an after school play session-2720



Boxercise



Outdoor play



Nature walks

Children and Young Adults survey-

Q) SNOOP helps me to feel happy and healthy



Said yes



Gardening



"I was genuinely impressed by SNOOP Charity and the outstanding work you do with vulnerable groups"

Parent-Carer support



92%

Of parent-carers said they feel they have improved emotional health because the person they care for attends SNOOP

"If we have any problems SNOOP is always on hand"

"They help the whole family"

100%

Of Parent-carers said they feel listened to and valued

"Excellent service and quality of care and support"

"SNOOP is fun, understands my daughters needs, is person centred and carer orientated"



Of parent-carers said they feel supported and have positive relationship with SNOOP

"SNOOP is the only place he attends which makes a massive difference to our family"

"Fantastic service and staff"



Of Parent-carers said they more positive abou the future

"We are still struggling with emotions and challenging behaviours but thanks to the staff we have always felt supported"



"My son loves coming to Tadpoles, he always leaves happy.

As a mum I'm very happy at choosing this nursery, very lovely staff members and lovely atmosphere"



Q: Do you think that your child feels a sense of belonging to the group?

A: "She feels like she runs the group!, she is very comfortable"

Fundraising-Financial year 2023-2024

in review

Trusts and Foundations funded projects

Community fund for outdoor play area upgrades and Kings Coronation celebrations
Youth Club fund through Leeds Community Foundation
Sensory Impairment fund for sensory resources and visual impairment awareness training
Local Power of Communities fund for Co-production of the 'Help I'm Lost Card Scheme'
5 Lane Ends Community Partnership for an Internet
Safety and Awareness Project

Local Authority funded projects

Short Breaks
Community Support Grant Programme
Holiday Activities Food Programme

April 2023-March 2024 Community Fundraising totals

£5571





"Staff at SNOOP are G.O.A.T.E.D"

Question?

What do you imagine your future to be like?

"Very bright"







We'd like to thank all everyone for their

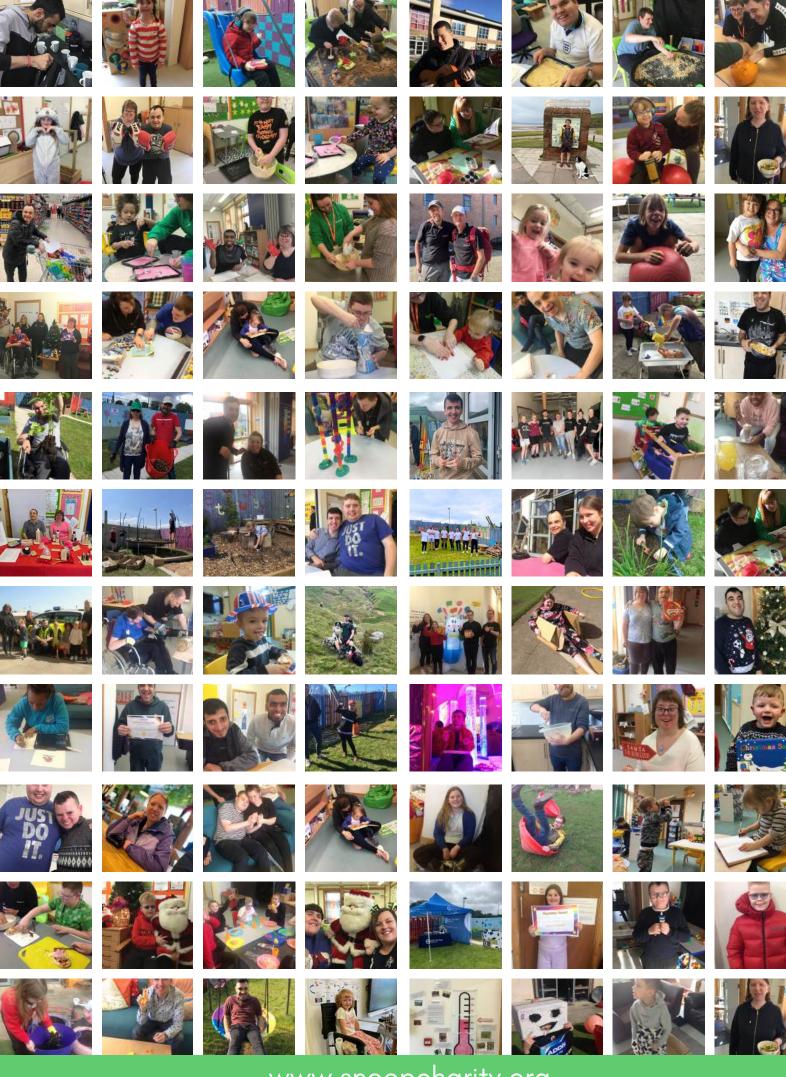
Kindness and support



Acknowledgements

Thank you to all our amazing families who continue to inspire us every day. Thank you to everyone who offered quotes, shared their stories and got involved in the surveys that underpin this report.

Thank you to all our funders, donors and community partners who have supported us. Thank you to the companies who have given up their time to volunteer with us and to all the people who have given gifts and time in kind, donated prizes, toys and resources. And thank you to our wonderful trustees and dedicated staff team, we couldn't of done it without you.



www.snoopcharity.org